



# RETURN FORM

## Need to return something? Exchange something? No problem!

All returns must be made within 15 days of the date of the invoice. Subject to the terms hereof, we will gladly exchange your product or credit your credit card. **All products must be returned in their original condition, unworn, unwashed and with a copy of the invoice and reason for return included within the 15 days period for returns.**

Return shipping charges are the responsibility of the customer. We will pay to ship the replacement item to you. If you need to exchange an item that was shipped to you in error, we will of course pay for the return shipping and replacement of that item.

We do our very best to ensure your purchases are sent to you in new condition. However, on occasion, an item is damaged in transit or has damage that our shipping department did not catch. If either of these things occur, please contact us at [orders@cbpotts.com](mailto:orders@cbpotts.com) or 253-588-1788 as soon as you receive your order so we can arrange for return and replacement of the item.

Returns and exchanges of online orders cannot be accepted at any RAM, C.B. & POTTS or C.I. Shenanigans locations. Conversely, merchandise purchased at any of those locations may only be returned or exchanged at that location. Gift cards cannot be returned or exchanged.

### PLEASE SEND RETURN ITEMS TO:

GoWest  
Attn: Returns for RAM International  
1725 Heath Pkwy, Fort Collins, CO 80524  
(253) 588-1788

**Please be sure to include a copy of the invoice, in addition to the completed form at the bottom of this page.** If you have any questions or need help with any part of this process, please email us at [orders@cbpotts.com](mailto:orders@cbpotts.com) Thanks!



detach here

Order # \_\_\_\_\_

 RETURN EXCHANGE

If you circled **exchange**, what is the item you would like in return? \_\_\_\_\_

Size/color \_\_\_\_\_

If you circled **return**, your card will be credited as soon as we **receive your shipment.**

Reason for return: \_\_\_\_\_

Best phone number if we have questions about your return or exchange: (     )     -     \_\_\_\_\_

